

# PAYMENT ROADMAP

	INTERNET	CUSTOMER ACH	ELECTRONIC-CHEK	WESTERN UNION	BANK WIRE	3rd PARTY CHECK	MAILED CHECKS
PAYMENT TYPE	We offer <b>FREE</b> internet payment options through our Online Account Management feature. Set up your banking information to make one time or scheduled reoccurring payments. <small>*Apply to Credit Accounts only; Coming soon for Prepay Accounts!</small>	Your bank will transfer funds by sending an <b>ACH</b> to WEX Fleet One upon receiving your request.	The <b>ElectroniChek</b> payment option allows you to fax or email in your bank account information. WEX Fleet One will then withdraw the specified amount directly from your bank account.	We accept <b>Western Union</b> payments as <b>guaranteed funds</b> . Fees associated with this payment method are charged by Western Union.	Your bank will send a wire to WEX Fleet One upon your request. This payment is considered <b>guaranteed funds</b> .	We <b>accept</b> Comdata Comchek's, EFS Transchecks, T-Cheks and TCH Checks as <b>guaranteed funds</b> .	WEX Fleet One accepts personal, business and certified checks as a form of payment.
FREE CHARGE	<b>Free</b>	<b>Free</b>	<b>\$3</b>	<b>Starting at \$5</b>	<b>\$15</b>	<b>\$3</b>	<b>Free</b>
POSTING TIME	<b>Same Day</b> Payments submitted between <b>5:00 a.m. - 3:30 p.m. CST</b> will be posted to the fleet accounts on the same day. Payments made outside those hours will post at 5:00 a.m. on the next business day.	<b>1-2 Business Days</b> Payments are posted before noon CST on the business day received if full and complete remit information was sent. ACHs are typically received <b>1 to 2 business days</b> from the date initiated with your bank.	<b>Same Day</b> Payments are posted between the hours of <b>8:00 a.m. - 3:30 p.m. CST</b> on business days within 3 hours of receipt of a full and complete form.	<b>Same Day</b> Payments will be applied to your account between the hours of <b>8:00 a.m. - 4:00p.m. CST</b> within <b>3 hours</b> of confirmation of receipt from Western Union. All payments received after hours will be subject to a \$30 fee, per transaction.	<b>Same Day</b> Payments are posted on business days from <b>9:30 a.m. - 4:00 p.m. CST</b> , 3 hours from the time WEX Fleet One receives the payment with correct remittance information. All payments received after hours will be subject to a \$30 fee, per transaction.	<b>Same Day</b> Payments are posted on business days between the hours of <b>8:00 a.m. - 3:30 p.m. CST</b> within <b>3 hours</b> from receipt of full and complete 3rd party check information. If incorrect information is given, the customer will be notified one time by phone or email so they can resubmit. All payments received after hours will be subject to a \$30 fee, per transaction.	<b>7-10 Business Days</b> Payment will be applied within 2 days of receipt at our payment lockbox with complete remittance information. If you do not put your account number on the check it can take up to a week for your payment to be applied.
PAYMENT PROCESS	Call customer service <b>800-738-7587</b> to register for this payment method, then visit <a href="http://www.FleetOne.com">www.FleetOne.com</a> and log into your account to make a payment. A \$35 fee applies to any returned payments.	Request that your bank send the funds to WEX Fleet One SunTrust account number <b>2154847</b> , routing number <b>061000104</b> . Your 6-digit customer account number must be on the payment detail.	Visit <a href="http://www.FleetOne.com">www.FleetOne.com</a> to download the form or call <b>800.738.7587</b> . Once you have completed the form, please email it to <a href="mailto:cashapplications@FleetOne.com">cashapplications@FleetOne.com</a> or fax to <b>800.347.8329</b> . A \$35 fee applies to any returned checks.	Visit <a href="http://www.westernunion.com">www.westernunion.com</a> or call <b>1.800.325.6000</b> to find a Western Union Agent near you. Reference page 2 for a complete Western Union fee chart and instructions.	Request that your bank send the funds to the WEX Fleet One SunTrust account number <b>2154847</b> , routing number <b>061000104</b> . Your 6-digit customer account number must be on the wire detail.	Visit <a href="http://www.FleetOne.com">www.FleetOne.com</a> and click on "Customer Self Service" then click "OTR Fleet"; click "3rd Party Check Payment Request Form" and complete the form. OR call <b>800-738-7587</b> to give your information to a customer service representative.	Mail your checks to: <b>WEX Fleet One MSC 30425 PO Box 415000 Nashville, TN. 37241-5000</b> You must include your account number on the check. A \$35 fee applies to any returned checks.

HOLLYWOOD

# Western Union Pricing

To successfully make a **WESTERN UNION** payment, please follow the instructions below:

**1** Visit your closest Western Union Agent location. With over **44,000** locations, one is always nearby! To find an Agent location:

- Visit [westernunion.com](http://westernunion.com)
- Call **1-800-325-6000**, press 2

**2** Fill out the **BLUE** Payments form with:

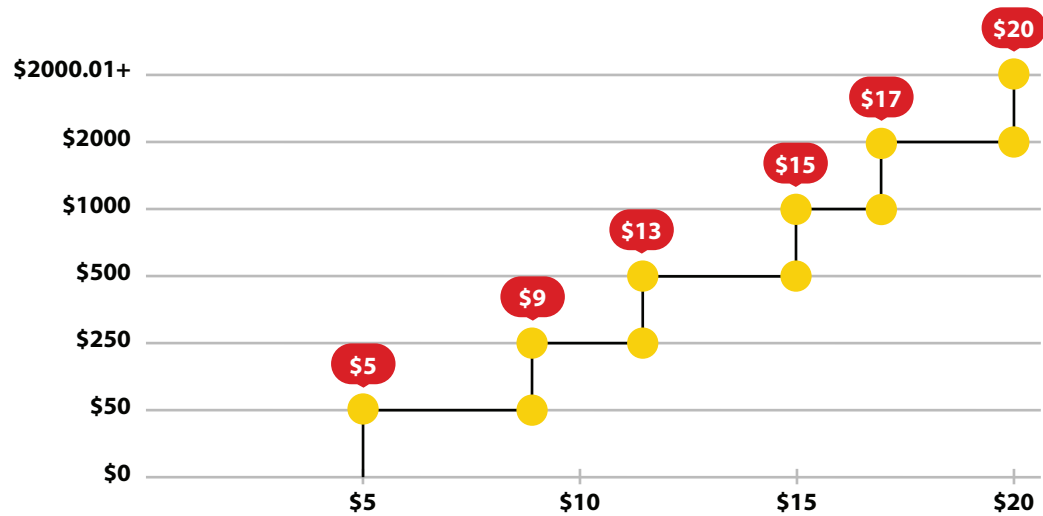
- **FLEETONE OTR** or **FLTRTN**
- Reference your six digit account number

**3** Pay your bill with cash or debit card only.

**4** Receive a **10-digit MTCN** tracking number on your receipt as proof of payment.

## For Cash & Debit card

\$0-\$50	\$50.01-\$250	\$250.01-\$500	\$500.01-\$1,000	\$1,000.01-\$2,000	\$2000.01 +
<b>\$5</b>	<b>\$9</b>	<b>\$13</b>	<b>\$15</b>	<b>\$17</b>	<b>\$20</b>



# WEX Fleet One & Bank Holiday Schedule



## New Year's Day (Jan)

Banks & Cash Apps are closed; all payments posted will be in overdraft, wire payments will not be received until next business day.



## Martin Luther King Day (Jan)

Cash Apps is open; Banks are closed, wire payments will not be received until next business day.



## Presidents Day (Feb)

Cash Apps is open; Banks are closed, wire payments will not be received until next business day.



## Memorial Day (May)

Banks & Cash Apps are closed; all payments posted will be in overdraft, wire payments will not be received until next business day.



## Independence Day (Jul)

Banks & Cash Apps are closed; all payments posted will be in overdraft, wire payments will not be received until next business day.



## Labor Day (Sept)

Banks & Cash Apps are closed; all payments posted will be in overdraft, wire payments will not be received until next business day.



## Columbus Day (Oct)

Cash Apps is closed; Banks are closed, wire payments will not be received until next business day.



## Veterans Day (Nov)

Cash Apps is open; Banks are closed, wire payments will not be received until next business day.



## Thanksgiving Day (Nov)

Banks & Cash Apps are closed; all payments posted will be in overdraft, wire payments will not be received until next business day.



## Day After Thanksgiving (Nov)

Cash Apps is closed; Banks are open, wire payments will not be received until next business day.



## Christmas Day (Dec)

Banks & Cash Apps are closed; all payments posted will be in overdraft, wire payments will not be received until next business day.



For questions regarding account payment please call 800-738-7587

# Western Union Pricing

To successfully make a **WESTERN UNION** payment, please follow the instructions below:

**1** Visit your closest Western Union Agent location. With over **44,000** locations, one is always nearby! To find an Agent location:

- Visit [westernunion.com](http://westernunion.com)
- Call **1-800-325-6000**, press 2

**2** Fill out the **BLUE** Payments form with:

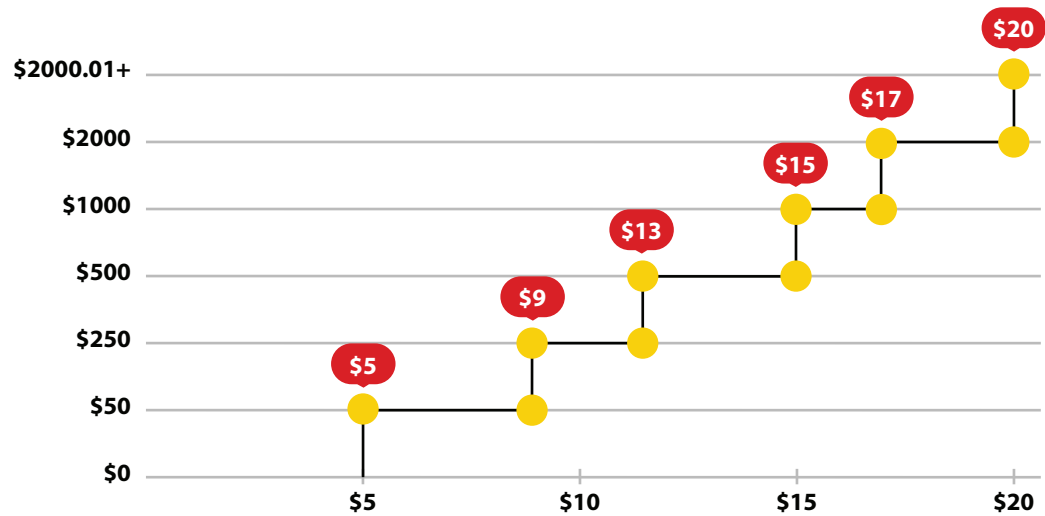
- **FLEETONE OTR** or **FLTRTN**
- Reference your six digit account number

**3** Pay your bill with cash or debit card only.

**4** Receive a **10-digit MTCN** tracking number on your receipt as proof of payment.

## For Cash & Debit card

\$0-\$50	\$50.01-\$250	\$250.01-\$500	\$500.01-\$1,000	\$1,000.01-\$2,000	\$2000.01 +
<b>\$5</b>	<b>\$9</b>	<b>\$13</b>	<b>\$15</b>	<b>\$17</b>	<b>\$20</b>



# WEX Fleet One & Bank Holiday Schedule



## New Year's Day (Jan)

Banks & Cash Apps are closed; all payments posted will be in overdraft, wire payments will not be received until next business day.



## Martin Luther King Day (Jan)

Cash Apps is open; Banks are closed, wire payments will not be received until next business day.



## Presidents Day (Feb)

Cash Apps is open; Banks are closed, wire payments will not be received until next business day.



## Memorial Day (May)

Banks & Cash Apps are closed; all payments posted will be in overdraft, wire payments will not be received until next business day.



## Independence Day (Jul)

Banks & Cash Apps are closed; all payments posted will be in overdraft, wire payments will not be received until next business day.



## Labor Day (Sept)

Banks & Cash Apps are closed; all payments posted will be in overdraft, wire payments will not be received until next business day.



## Columbus Day (Oct)

Cash Apps is closed; Banks are closed, wire payments will not be received until next business day.



## Veterans Day (Nov)

Cash Apps is open; Banks are closed, wire payments will not be received until next business day.



## Thanksgiving Day (Nov)

Banks & Cash Apps are closed; all payments posted will be in overdraft, wire payments will not be received until next business day.



## Day After Thanksgiving (Nov)

Cash Apps is closed; Banks are open, wire payments will not be received until next business day.



## Christmas Day (Dec)

Banks & Cash Apps are closed; all payments posted will be in overdraft, wire payments will not be received until next business day.



For questions regarding account payment please call 800-738-7587